

# CCFC Signed Shirt Prize Draw Terms & Conditions

10th November 2025

## Entering the prize draw

The prize draw is being run by Monzo Bank. The draw is open to UK residents aged 18 or over. Monzo employees, Coventry City FC employees, their immediate families or any third party helping run it are not eligible.

To enter the prize draw, you must complete the Monzo fan survey via the online entry form by 18th November 2025.

Only entries received before 11.59pm (GMT) on 18th November 2025 will be valid for the prize draw.

By completing the survey you enter the prize draw. It's one entry per person and is completely free.

## The Prize

The winner will receive an unframed signed Coventry City FC away shirt (size large). The shirt will be signed by at least 17 members of the Coventry City FC 2025/26 squad.

## Winning the draw

We will select a winner at random from all the correct entries. We will contact the winner via email and ask for your address to send the prize to by midnight (GMT) on 28th November 2025. If you don't

respond within 14 days we'll give your prize to someone else. We can only send the prize to an address within the UK.

You can't exchange the prize or ask for an alternative. We may have to replace the prize with a different one of the same value or higher value.

If you respond to claim your prize we'll arrange for your prize to be sent to you within 30 days.

We're legally required to publish or make available information that indicates a valid award took place. So we'll share the surname and county or postcode area of the winner once they have been selected to anyone who emails [help@monzo.com](mailto:help@monzo.com) within 30 days after the prize draw. The winner can object to their details being published or made available by letting us know when we contact them after the draw. We'll still need to share this information with the Advertising Standards Authority, on request.

## **The Small Print**

If you enter the prize draw, we'll assume that you've read and agree to these terms and conditions. We have the right to refuse entry or the prize to anyone who's breached these terms and conditions.

If the match doesn't go ahead or something unexpected happens which is beyond our control, we may need to cancel, suspend or change the terms of this prize draw without telling you.

We'll close the prize draw if we suspect any fraudulent, abusive or suspicious behaviour.

We'll collect, store and process the data for everyone who enters the draw in line with our privacy notice. By entering, you give us permission to contact you about this draw.

Instagram, Facebook or X are not in any way affiliated or involved in the competition.

English law applies to this prize draw and anyone who enters it, submits to the jurisdiction of the English courts.

## Privacy Notice

We're registered with the UK data protection authority (the Information Commissioner's Office or ICO) under number ZA108184.

### **What information we hold about you, and how we use it**



When you enter the competition you will provide us with your name and email address. If you win, we will contact you by email for your postal address for your prize to be sent to you.

We will only use your information to facilitate the competition.

### **Your rights**

You have a right to:

- access the personal data we hold about you, or to get a copy of it;
- ask for a copy of your personal data in a portable (machine-readable) format or make us send it to someone else;
- ask us to correct inaccurate data;

- ask us to delete your data, though for legal reasons we might not always be able to do it;
- say no to us using your data for direct marketing and in certain circumstances 'legitimate interests', research and statistical reasons; and
- withdraw any consent you've given us at any time;

To do any of these things, please get in touch using [help@monzo.com](mailto:help@monzo.com) email address and put “Coventry Signed Shirt Competition Jan ‘25” in the subject.

## **Where we store or send your data**

We may store the data we collect from you outside the UK, or transfer it to organisations outside the UK. When we do this, we make sure that your data is protected and that the UK Government has deemed the country or organisation to provide an adequate level of protection for personal data; or we've agreed specific contracts approved for use in the UK which give personal data the same protection it has in the UK.

### How to make a complaint

If you have a complaint about how we use your personal information, please contact us through the app or send an email to [help@monzo.com](mailto:help@monzo.com) and we'll do our best to fix the problem. You can also reach our Data Protection Officer (DPO) at [dpo@monzo.com](mailto:dpo@monzo.com).

If you're still not happy, you can refer your complaint to the Information Commissioner Office (ICO), the UK regulator for data protection issues. For more details, visit [the ICO website](#).

## **Retention**

To facilitate the competition and comply with legal obligations we will hold the competition entries for 6 years after the competition.